MARCO BERTORELLO

System Engineer at
Vcube S.r.l.

📞 +39 328 76 69 646   @ marco.bertorello@gmail.com

📍 Via Giacomo Puccini, 33 – 15069 – Serravalle Scrivia(AL)

Day of Birth: December, 21th 1982 (Tortona – AL)

Dear Sir / Madame,

I am a multi-skilled and talented System Engineer with over 15 years hands-on experience.

Fluent Italian and English speaker with excellent communication skills garnered through a variety of service based roles. Very capable with a proven ability to manage ICT systems and complete projects successfully.

I've an extensive knowledge of MS Windows Servers OS from NT4 to 2012 R2 and many flavors of GNU/Linux OS (Debian/Ubuntu/SuSE/RedHat).

Wired and wireless networking skills. Virtualization technologies and strong skills in migration from physical infrastructures to virtualized ones.

High knowledge of OpenSource Software world with focus on business oriented solutions and communities relationship.

Special skills on Monitoring IT infrastructure, with high care about backup, disaster recovery and business continuity.

Yours faithfully,

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EXPERIENCE

Technical Support Engineer and System Engineer

Vcube S.r.l.

📅 6/2023 – current   📍 Alessandria

Vcube is a SYS-DAT Group company, specialized in Datacenters, Cloud Computing, Networking, Wireless and Security.

Mainly for an important customer in the financial data collection:

- Support and maintenance of middleware applications based on java platforms (jBoss/Tomcat) in multiple environments.
- Maintaining automation pipelines (Jenkins/Ansible).
- Assets life cycle management, including migrations and security updates.
- Monitoring of events and proactive actions for prevention and incidents management.

Technical Support Engineer and System Engineer

Ferrari Group

📅 2/2018 – 6/2023   📍 Alessandria

Ferrari Group is a world-wide leader in the logistics of high-valued goods.

- First-line support on in-house developed backoffice web software.
- Bug identification and possible fixing or help developers to reproduce them.
- Managing errors and bugfixing in python and php script that realize the business logic.
- Managing the infrastructure across self-hosted and Cloud-based services, serving clients worldwide

STRENGHTS

💡 **Ideas**
I like thinking outside the box

💙 **Passion**
I love my job

✔️ **Reach the results**
I don't like to lose

COURSES

- Administration of MS Windows NT 4.0
  (MOC#MS803)

- Support MS Windows NT 4.0
  (MOC#MS922)

- Upgrading MS Windows NT 4.0 to MS Windows 2000
  (MOC#MS1560)

- Implementation and administration of MS Exchange Server 2000
  (MOC#MS1572)

- Introduction to Cisco network technologies
  (CI-INTRO)

- Interconnection of Cisco network equipment
  (CI-ICND)

- Management of the environment of MS Windows Server 2003
  (MOC#MS2274)

- Maintenance of the environment of MS Windows Server 2003
  (MOC#MS2275)

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ICT Manager
Sata S.r.l

📅 2/2018 – 10/2019   📍 Quargnento(AL)

Sata is a company specialized in integrated services of consulting and controlling on the agricultural supply chain.

- Responsible of all IT Infrastructure and services over 3 sites
- Introducing innovation and implementing cost reduction strategies
- Introducing IT policies management, helpdesk management and endpoint backup strategy
- Developing Business Intelligence reporting and services computerization
- Developing BI reporting.
- Moving services to cloud platforms

ICT Services Leader
Zerbinati S.r.l

📅 7/2018 – 2/2019   📍 Casale M.to(AL)

Leader compay in the production of reato-to-use fresh vegetables and fresh food.

- Responsible of all IT infrastructure and services
- Maintaining 3 production sites WAN infrastructure
- Technical leading SAP B/1 Project
- Introducing innovation and implementing cost reduction strategies
- Introducting IT policies management.

- Implementation and management of the network infrastructure of MS Windows Server 2003: network services (MOC#MS2277)

- CA Spectrum: foundation

- VMware vSphere 5.0: Installation, configuration and management

- Administering Windows Server 2012 (MOC#MS20411)

LINGUE

Italian		English	
Native	‖‖‖	Advanced	‖‖‖

PROJECTS
Debian GNU/Linux

Former maintainer of following packages:
- denyhosts
- powernowd

I authorize the processing of my personal data contained in this curriculum vitae based on art. 13 of Legislative Decree 196/2003 and art 13 GDPR 679/16.

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Project Leader and System Engineer
Smurfit Kappa Holdings Italia S.p.A.

📅 10/2008 – 7/2018   📍 Novi Ligure (AL)

Leader company focused on customized packaging solutions

- IT Project Leader (Virtualization, Infrastructure upgrade, Consolidation, Backup / Disaster Recovery planning).
- Building N.O.C. Monitoring for country wan infrastructure.
- Introducing and implementing virtualization technologies.
- Providing technical leadership on existing infrastructure (hardware, software and operative systems) and maximizing network performance by troubleshooting network problems and scheduling upgrades.
- Liaising with vendors and other IT personnel for problem resolution and mentoring more junior team members.

Network and System Engineer
LAN Service S.r.l.

📅 2006 – 2008   📍 Casale M.to (AL)

System integrator and service provider

- Evaluating, improving and maintaining the information security throughout the Linux infrastructure.
- Monitoring performance and ensuring system availability and reliability.
- Supporting the development of VIS Ip Camera system.
- Deploying N.O.C. Monitoring for customers WANs.
- Performing network maintenance and system upgrades.

PASSIONS

🚴 Mototouring   🎞 Movie & TV Shows

EDUCATION

High School Diploma Industrial Chief Specialization: Information Technologies (ABACUS Project)
I.T.I.S "A. Volta"

📅 2001   📍 Alessandria (AL)

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Network and System Engineer
Acktel S.r.l.

📅 2006 – 2006   📍 Rivalta Scrivia (AL)

Creative web agency and service provider

- Maintaining all server of infrastructure for customers and internal use.
- Performing high-level design, evaluation, integration and implementation of complex application architecture.
- Organising the migration of all clustered servers to a virtual infrastructure environment.
- Supporting the development of CamNet Ip Camera system.

System Engineer
Gruppo Internet S.r.l.

📅 2006 – 2006   📍 Tortona (AL)

Former TortonaOnLine and LibarnaNET, it was a local service and hosting provider

- Responsible for whole servers and network infrastructure.
- Developing firewall and mail server solutions for customers.
- Supporting the configuration and operation of Windows and Linux systems and networking devices and appliances.
- Organising the migration of old Linux infrastructure (web / authentication / DNS / firewalls / etc) to a more efficient new one.

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Unix Consultant
H3G / HP / Soprà Group
📅 2005 – 2006   📍 Trezzano sul Naviglio (MI)
H3G is one of the most important mobile company in Italy

- Member of Unix Support Team lead by HP.
- Implementing, maintained and supporting Unix systems (Solaris, HP-UX, Linux) in main datacenter.
- Lead nightly activity of hardware and software maintenance.

LAN Master
Paglieri S.p.A.
📅 2001 – 2005   📍 Alessandria (AL)
Leader company in personal care and large distribution

- Performing clients deployment.
- Developing and implementing Optical Archiving projects.
- Building new server farm based on Windows 2000 infrastructure (migrating from NT4).